



European Consumer Consultative Group

Thematic Discussion Energy

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DG Justice and Consumers
European Commission



Enforcement



PROSUMERS
PRODUCERS + CONSUMERS

Clear status



Vulnerability/Poverty

Energy Consumer Issues

Sainsbury's Energy
by partnership with British Gas

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0200 310 0 310
www.sainsburyenergy.co.uk

Your first gas and electricity statement - actual

This is your first statement

This statement
 Meter brought forward 0000
 Meter zeroed 0000.00
 Gas payment used 0000.00
 Electricity your last 0000.00
 Your electricity 000.00
 Your debit/credit 000.00
 VAT at 5% 000.00
Total owed 000.00
 Your account number 0000000000
 Electricity amount (for invoice generation) 000.00

What next?
 Monthly Direct Debit - now payment agreed
 We thank you for using us in being your preferred supplier. We will regularly check with you whether you would prefer to opt out of direct debit and to make payment of any amount of any other payment changes. We also understand that there have been some issues with our website and we apologise for any inconvenience caused. We will continue to work on this and we will contact you if we have any further updates. Your payment amount will start from 27 July 2015.

Bills



Offers

Deregulated vs. Regulated Rate Comparison

State	Average kWh per 1,000 sq. ft.	Regulated Rate (\$/kWh)	Deregulated Rate (\$/kWh)	Price Difference (\$/kWh)	Price Difference (%)	Index	Link to Data
Alabama	8.74	\$0.10	\$0.10	\$0.00	0%	✓	✓
Arizona	5.76	\$0.10	\$0.10	\$0.00	0%	✓	✓
Arkansas	1.38	\$0.10	\$0.10	\$0.00	0%	✓	✓
California	3.74	\$0.10	\$0.10	\$0.00	0%	✓	✓
Colorado	11.18	\$0.10	\$0.10	\$0.00	0%	✓	✓
Connecticut	21.28	\$0.10	\$0.10	\$0.00	0%	✓	✓
DC	21.40	\$0.10	\$0.10	\$0.00	0%	✓	✓
Florida	11.40	\$0.10	\$0.10	\$0.00	0%	✓	✓
Georgia	11.40	\$0.10	\$0.10	\$0.00	0%	✓	✓
Hawaii	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Illinois	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Indiana	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Iowa	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Kansas	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Kentucky	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Louisiana	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Maine	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Maryland	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Massachusetts	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Michigan	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Minnesota	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Mississippi	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Missouri	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Montana	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Nebraska	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Nevada	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
New Hampshire	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
New Jersey	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
New Mexico	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
New York	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
North Carolina	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
North Dakota	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Ohio	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Oklahoma	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Oregon	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Pennsylvania	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Rhode Island	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
South Carolina	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
South Dakota	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Tennessee	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Texas	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Utah	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Vermont	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Virginia	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Washington	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
West Virginia	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Wisconsin	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓
Wyoming	11.78	\$0.10	\$0.10	\$0.00	0%	✓	✓

Tools

Switching